

TECH 2U

Internet Services

ORDER FORM - NBN CONNECTION

Complete this form and return to our office. Please use one form per connection.

Date: _____

Section A CUSTOMER INFORMATION

Customer Details					
Customer Name:					
Address:					
City:		State:		Postcode:	
Contact Name:			Title:		
Current Internet Connection Type:			Phone Number:		
Customer Required Date:			Length of Contract: 12 months		
Other:					

Section B NBN PRICING INFORMATION (All listed prices include GST)

	ACCOUNT TYPE	MAXIMUM SPEED (DOWN/UP)	MONTHLY DOWNLOAD	COST	TICK REQUIRED ITEMS
Note: For full account details for each of these accounts, please refer to www.tech2u.com.au					
Ongoing Costs (costs per month)	NBN12	12/1Mbps	5GB	\$44.00	
	NBN25	25/5 Mbps	10GB	\$55.00	
	NBN50	50/20 Mbps	10GB	\$71.50	
Modems	We can provide suitable modems for this service, should they be required. If you need a modem, please feel free to contact our office to discuss modem options.				
Installation Costs	On-site installation of the NBN service to the boundary point of the premises costs \$150. Installation and configuration of systems within the premises are not included.				

Section C PHONE CONNECTIVITY (All listed prices include GST)

OPTIONS	SETUP COST	NEEDED	COST	TICK REQUIRED ITEM(S)
Residential or Home Office	\$50	GXP 1620 Desk Phone*	\$175	
		Cisco SPA 121 Phone to VOIP Adapter*	\$125	
		Mobile Bundle (includes local, national and calls to mobiles)	\$29.95 per month	
Business	Contact our office with enquiries for a quoted price			

* Please choose only one from this column- either a new phone OR the adapter

NOTE: Section C is optional

Please be aware:

1. NBN services are not yet available throughout all of Australia. If you are unsure of whether your address has been connected or not, please go online to <http://www.nbnco.com.au/> or contact our office.
2. **IMPORTANT:** 000 emergency numbers may not always work and it is imperative that when calling 000 emergency numbers you supply the full, complete and accurate address information.
3. **IMPORTANT:** This technology is not yet suitable for Medical Alerts (medical alert) systems. You agree not to use this system with a medical alert.

Section D PAYMENT METHOD

PAYMENT METHOD (Credit Card Only):

Credit Card Type (please circle):	VISA / MASTERCARD
Credit Card Number:	
Expiry (month / year):	
Name (as shown on card):	

I authorise TECH 2U Internet Services Pty Ltd to charge my credit card as required for my account, as ordered in this form.

Signature	
Name (please print):	

Billing: Billing for NBN plans and phone connectivity is by Calendar Month, monthly on the first of the month or the next business day. An initial adjustment amount will be charged. Billing commences when the line becomes active.

Section E TERMS AND CONDITIONS

- 1) The term of this contract is for a minimum period. All fees and charges will be paid monthly in advance.
- 2) After the completion of the minimum period, TECH 2U Internet Services Pty Ltd requires 30 days prior notice of any intent to discontinue the service.
- 3) Penalties for early termination are as per the terms included on our website at www.tech2u.com.au.
- 4) All TECH 2U Internet Services Pty Ltd supplied modems carry a 12 month warranty.
- 5) On-site setup costs and onsite network configuration is not included in the costs on this form.

I warrant that I am authorised to sign this order form and that all the information that I have provided in this application form is correct as at the date of signing.

Name (please print): _____ Signature: _____ Date: _____